



Message from Country Director

Dear reader

Welcome to the first issue of CCS Italy NCO e-newsletter, a new tool that will enhance our relationships with all the key stakeholders, not only offering visibility to our programs and activities but most importantly a simple and effective way to involve you in what we are striving to achieve.

CCS Italy NCO is a small not for profit international organization, driven by a five year strategic plan that aims at scaling up and expanding our programs in favor of vulnerable children. We work in an integrated modality with education and school health nutrition programs jointly implemented in cooperation with our partner organizations and the locally managed School Management Committees. Furthermore, we also support children in particular conditions of vulnerability and distress, especially children whose parents are in jails and infected and affected children by HIV/AIDS and children from Chepang communities, one of the most disadvantaged in the country.



Along the years, CCS Italy NCO has developed a very strong partnership approach, with considerable efforts offered to our partner organization's Organizational Development (OD) and assigned to regular tutoring and coaching in supporting and facilitating the work carried out by the partner organizations. We are also working hard to measure our impact with the concept of continual improvement of our quality management system also thanks to strong procedures and internal process that have been audited according to ISO 9001:2008 standards and that was possible only through hard work of all our staff. Moreover we have also introduced a system to measure the beneficiaries (our primarily clients!!) overall satisfaction and we have conducted specific exercises whose results you will also find in this first edition.

I would like to thank all our team in Nepal and also the Headquarter office for their hard work and support for improving the living conditions of the most needed children in Nepal.

Looking forward to hear your comments and feedback

Enjoy the reading

Chanda Devi Rai

Country Director

EU drawing competition "One step towards gender awareness"

Students from school supported by POs of CCS Italy NCO took part in the global drawing competition on Gender Equality launched by European Commission on March 8th.

Total of Eleven children out of which six children from Prisoners Assistance (PA) Nepal and five children from Nepal Little Flower Society submitted the drawings. PA Nepal and Nepal Little Flower Society are engaged in enhancing human status of vulnerable children

The theme of drawing was to reflect on how girls and boys, women and men, can together make the world a better place. Eight to ten year old children of developing countries were eligible to participate and express in a drawing their vision on the theme of gender equality.

Quality Management Assurance

Following a strategic decision taken in 2007 by the CCS Italy Board of Directors, all the countries offices and HQ office started the process of quality certification based on internationally acclaimed ISO standard.

This has been a very important undertaking that required considerable and substantial work at all levels of the organization in order to create a quality management framework in its entire operations was started. CCS Italy NCO officially received the UNI EN ISO 9001:2008 quality management standards certification on April 2009. It was issued by the British auditing firm URS.



Program observation by HQ and URS members

This is a continuous process and each year ISO audit is carried out at country level offices as well. In April 2010, CCS Italy NCO was visited by Ms Paola Brandolini, Quality Control Manager from CCS Head Office and Mr Riccardo Cresto, external auditor representing URS.

During the audit, a thorough review of internal policies and procedures were conducted not only on administrative and finance but also a careful examination of all the program supported activities, crosschecking the compliance of all internal actions with the approved Country Quality Management Operational Manual was reviewed.

Moreover, CCS Italy NCO supported school in the project area of Chitwan and Makwanpur district were also visited by the Audit team and extensive consultation with the school, beneficiaries and partner organization was carried out.

It is a matter of pride that CCS Italy NCO once again ensured quality management in its process and procedures, an important step towards ensuring more and better impact of our programs.

Beyond Classroom Learning

Child Club is one of the prominent activities of CCS Italy NCO that provides opportunity to children to link their class room learning into actions inside the school and in community. Children can develop and enhance their personal, physical, social, emotional, moral and intellectual areas by participating in different sorts of activities done by the child club. Children also raise awareness in various issues which helps in empowering the community people.

When children get opportunity to engage in creative action learning it helps develop their life skills and critically thinking. In course of participating in the activities done by the child clubs, children recognize their talents and take responsibility of their action and have sense of ownership feeling. CCS Italy NCO through its program implementing partner organization form child clubs in schools. A total of 66 child club has been formed in the project area (44 in Kavre, 21 in Chitwan/Makwanpur and 1 in Kathmandu).

Child club is managed by an executive committee with the support of a focal teacher assigned by the respective school. The executive committee comprises of 7 to 11 members from grade three to grade ten depending on the level of school (primary, secondary).

Capacity Building

Three days training on child rights, child club management, health, sanitation and hygiene is provided to them each year. Two child club member and one focal teacher from each school participate in the training. Material is also supported to them to manage and regulate the club.



Advocacy for child rights

Child clubs conduct awareness campaigns, essay, drawing and quiz competitions, publishing wall newspaper, fund raising activities regularly in the school and in community.

Child Club Alliance

In coordination with District Child Welfare Committee, Child club alliance is formed in Kavre at VDC level as well as district level in order to better strengthen and provide exposure and opportunity for the young children. The child club is not only recognized at local and national level, but also recognize internationally. On 24th March 2010, Interaction with Prof Yanghee lee, Chairperson, Dr Jean Zermatten, Vice chairperson of the committee on Rights of child and Ms Paola Riva Gapany, Deputy Director of International Institute for Child Rights with Child Club Representatives was held at SOS Children Village, Kavre where in seven child club were felicitated as the best child club in Kavre District and out of them, two child club formed by CCS Italy NCO also received an award from them. The two schools were Nirmala lower Secondary School, Thuloparsel and Janjyoti Secondary School, Mechhe. This is surely an achievement and an example for others.

Client Satisfaction Survey

Client satisfaction is one of the components of final year evaluation. It is the key element to measure development changes at local level and is a continuous process to improve the program. Different questionnaire were used to collect information from direct beneficiaries i.e. from Children, School Management Committee and POs to understand their level of satisfaction of the programs implemented in 2009.



SMC members responding client satisfaction questions

A total of 304 children, 27 SMC members from 8 schools of three VDCs in Kavre district and 7 POS were interviewed. It was found that the general level of understanding and knowledge on CCS Italy NCO improved in comparison with the 2008. However, still effort needs to be put for children participation in program planning and implementation. Overall, the result showed fair level of satisfaction.

Youth Mobilization in Rural Development

Students from Asian University for Women (AUW), an unique innovative learning institution dedicated to the empowerment of vulnerable women has successfully completed short term intensive internship program from 16th of June to 2nd of July 2010. CCS Italy NCO in collaboration with PAHAL (Nepali NGO dedicated to upliftment of rural and urban socio-economic status) organized the program.

Two students visited 16 ECD centre and 11 schools in Kavre district to assess the effectiveness of ECD, child club and library program. The findings showed that the programs have been functioning well and have had a positive impact in the community. Similarly, three students interviewed 16 street children in Chitwan district. It was recommended to take immediate action to work for street children as they are found to be in vulnerable condition. One student was based in CCS Italy NCO to carry out a research on Corporate Social Responsibilities in Nepal (including the application and implementation of Global Compact at national level) that had as final outcome a database on best practices in Nepal. For this reason, several organizations, including UNDP were visited by the student.

CCS Italy NCO strongly believes in the necessity to give voice to the youth's ideas and perceptions. It provides opportunity to young and motivated youth working towards making positive difference in the society. This initiative is another example of the overall work carried out by CCS Italy NCO in promotion of local youth civic engagement and volunteerism.

PAHAL www.pahal.org.np

Asia University for Women <http://www.asian-university.org>

First Aid Service to Prevent Major Problems

The Government of Nepal endorsed in 2006 the National School Health Nutrition Strategy that aims at improving health and nutritional status of the school children. Since 2007, CCS Italy NCO has adopted its working modality to the new SHN strategy of Nepal that is supporting with the partners organizations in working area of Kavre and Kathmandu districts.



Demonstration tackling emergency

First aid service is one of the important activities of service component of SHN. First aid can save lives and prevent minor injuries becoming major ones. The first-aid services is available to the staff and the children of school in 44 schools of Kavre, 12 schools of Chitwan and 7 schools of Makwanpur. The teacher has many roles in the classroom, and one of them is as the class doctor. S/He has to provide appropriate first aid support for the many health problems of the children. Each School have appointed focal health teacher as responsible for the first aid service management in the school. A first aid kit box was also given in each school with required supplies after the training. CCS Italy NCO provided supplies for the 1st year later school will refill in coordination with SMC or local health facility. In some schools, child club have utilized their fund to refill the first aid kit. Teachers found the training very practical and useful. Now all the schools have set up first aid services. Total sixty focal teachers of Kavre, Chitwan and Makwanpur received training on first aid in March, April and June. The training was based on the curriculum of Nepal Red Cross Society.

Capacity Building of Partner Organizations

Partnering and institution development of the Partner Organization (PO) is the working modality of CCS Italy NCO. Each partner organization follows the partnership guideline and principle in course of implementing program activities in the project area. Each partner organization is being supported by a tutor and s/he is supporting to the respective partner organization technically in OD. Currently, CCS Italy NCO has organized three trainings within last six month.

Three days training on Social Audit and Transparency was conducted in between April 11-13, 2010. A total 20 participants participated in the training. The objective of the training was to enhance skill of the Partner Organizations on institutional transparency and explore practical ways and means to conduct social audit. POs are now committed to conduct social audit in their respective project areas in 2010. Second training was on Enhanced Resource mobilization and Sustainability-Fund Raising which was conducted from 24 to 26 May 2010. The objective of this workshop was to enhance partner organization's efforts towards achieving higher level of sustainability, enable partner organizations to acquire advanced skills in formulating a comprehensive Resources Mobilization Strategy and to provide partner organizations with cutting edge exposure on resource mobilization and sustainability also through expertise on event management. Ravindra Shaky Country Director from SPW and Akash Shrestha from Save the Children facilitated voluntarily on different ways and mechanism of fund raising and CSR respectively.

Third workshop was on "Strategic Planning" conducted on 21-23 June 2010. The objective of this workshop was to support POs to identify strategic priorities and provide skills to prepare a comprehensive strategy. Buddhi Man Shrestha facilitated the workshop with support of Simone Galimberti Deputy Country Director of CCS Italy NCO.

Advocacy and Networking – 1Goal, Education for All



1GOAL is a campaign for the 2010 FIFA World Cup to ensure that every child worldwide has the opportunity to go to school and learn by seizing the power of football. 1GOAL is collecting names and support from the public, footballers and celebrities to make a united plea to all governments to make education a reality for 72 million children by 2015 globally and out of this more than 239,000 children are in Nepal.

Currently National Campaign for Education Nepal (NCEN) in collaboration with AIN/Education working group is taking lead in launching the campaign '1Goal: Education for All' in Nepal. NCEN is organizing different campaign activities to advocate for quality public education to all children and adults by 2015 with the following three major demands;

- Allocate 20% of national budget to education.
- Make Educational Budget transparent.
- Declare School as Zone of Peace

Being one of the executive member of NCEN and general member of AIN Education Working Group, CCS Italy NCO is actively participating in all events organized by NCEN and AIN/education working group. CCS Italy NCO hopes the campaign on 1Goal: Education for All will be continued and no child will be out of school in Nepal by the end of 2015. Through this e-newsletter, CCS Italy NCO would like to request all readers to join hands to achieve '1Goal: Education for All'.



Delivering technique of social audit

Voice of Staff



Manu with her daughter

"I am Manu Panthi, working in CCS Italy NCO since April 2008. I was born in Arghakhanchi. I have completed Master Degree in Public Health (MPH) from School of Public Health, BPKIHS in 2007. I have been working in health sector for more than five years in Nepal. I have three years old daughter. I am enjoying working with CCS Italy NCO. Thanks to CCS Italy NCO's supportive environment for woman especially, having young baby. I like travelling around the country, playing with my daughter and watching television."

About CCS Italy Nepal Country Office

CCS Italy NCO is a non-government international organization operating child sponsorship programs with the generous support of Italian people. CCS Italy NCO supports 12,010 children of 44 schools in Kavre, 15 schools in Chitwan, seven schools in Makwanpur and six schools in Kathmandu & Lalitpur districts. Most of the children are from Tamang, Chepang and vulnerable (children infected and affected by HIV, parents are in the prison). Our objective is to improve the living conditions of children in the local context where they live through education, health, income generating actions direct or indirect. Our core values are solidarity, transparency, respect, trust, courage and responsibility. CCS Italy NCO professionals facilitate the processes that develop full potentials of the children.

CCS Italy NCO has been active in Nepal since 2004 delivering early childhood development, primary education and school health and nutrition programmes through local partners and in close coordination with District Education Offices, the School Management Committees and District Health Offices.

CCS Italy NCO also focused to develop partner organization's overall Institutional Development through different level of training/workshop, setting milestones and assigning tutors for regular tutoring/coaching. We have been partnering with Nepal Little Flower Society in Chitwan and Makwanpur, Prisoners Assistance, Karuna Bhawan, Education Resource Development Centre Nepal, People Dental College and Hospital in Kathmandu & Lalitpur districts, Centre for Cooperation and Development Nepal and Timal Community Rural Electrification Cooperative Association in Kavre district.



Informal learning is the best

People questioning about
Constitutional Assembly
what they are doing??????



Drawing drawn by children of Mahankali Primary School, Narayanthan VDC, Kavre

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